



NEWS RELEASE

**For Immediate Release
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Fastrack Releases New Web-based Referral Management System

Plainview, NY...Fastrack Healthcare Systems, Inc. has combined the features and benefits of two of its' modules creating an Internet based Referral Management System. The new Referral Management System (RMS) offers an easy method for referral sources including physicians to enter a referral via the Internet reducing the workload of the office staff.

According to Fastrack President/CEO Spencer Kay, "RMS is an important marketing tool for providers as it allows them to offer an automated solution to referral sources and physicians that eliminates paperwork on their end and the need to fax documents. The feedback we have received is that RMS will be a major incentive for referral sources to want to work with the provider as it is a time saving tool that offers significant benefits."

The Referral Management System (RMS) accepts new referrals and patients from the Fastrack e-Commerce Storefront, the Internet, through a Web Portal or entry from internal staff. RMS can handle virtually every aspect of entering, changing or canceling an order including the scheduling of recurring supply orders.

The front end of RMS is a Web Portal that offers a customizable front end for users to access via the Internet. physicians, referral sources, clinicians, sales representatives, and others can enter new referrals, patient orders, review reports and more depending on permissions setup by the providers as the system features extensive password security that can be specific to a particular user or role.

One of the many features of RMS is to electronically send CMNs to the physician for completion and signature. An exact image of a CMN appears on the screen for the Physician to complete. Upon the

provider's acceptance of the CMN that is sent back from the physician, the appropriate information populates the Fastrack System.

The RMS module within the Web Portal is fully customizable by the user to follow the provider's preferred intake format. Fields can be rearranged, the label/name of the field can be changed or fields suppressed if not used. The provider also has access to custom fields to capture virtually any information, plus fields can be made required. In addition, RMS has a built-in On-Line eligibility verification. Upon completion of this step the patient can be made active or inactive.

The Fastrack Task Manager has been integrated into RMS along with email capability, providing intake with the ability to notify multiple staff members at a branch or division of the company that they have a new patient.

The Referral Management System is designed to work with the Fastrack HME, Infusion Pharmacy and HomeCare Agency software and technology solutions.

Fastrack is the leading supplier of software & technology to Home Medical Equipment providers, Durable Medical Equipment, Respiratory Providers, Home Infusion Pharmacies & Home Healthcare Agencies. Only Fastrack offers a solution for each individual segment of Home Care as well as one system encompassing virtually every clinical, operational and financial aspect of a provider's business, offering several or all of these product/service lines within one integrated Microsoft SQL database. For further information contact **FASTRACK Healthcare Systems, Inc.** 255 Executive Drive, Plainview, N.Y. 11803; 1-800-520-2325, fax: 516-349-8875, or e-mail them at: info@fastrk.com or visit their Website: www.onlyfastrack.com.

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The screenshot shows a software window titled «Training IV Company» with a menu bar (File, Help) and a tree view on the left. The tree view includes folders for Referral Intake, Referral Information, Payers, Doctor Information, Hospital Information, Nurse/Primary Caregiver, and Attached Documents. The 'Demographics' folder is selected, and its sub-items (Billing Address, Ship To Address, Legal Repres, Facility Address, Directions To, Notes, Referral Source) are visible. The main area displays a 'Demographics' form for a patient named HEMO, HARRY. The form contains the following fields and values:

Name	HEMO, HARRY		
Referral Name	HEMO, HARRY		
SSN	---	HIC Number	
Medicaid Number		Required	
Address 1	55748 W. 31ST STREET		
Address 2			
City, State, Zip	FOREST PARK	IL	60130
Phone 1	708-555-1313	Phone 2	
Birth Date	08/29/1992	Gender	Male
		Marital Status	Divorced
Ethnicity	Caucasian	Weight	50
		Height	4
Start Date	08/29/2003	Terminate Date	
MRN		Advance directive on file	No
HIPPA Privacy Statement	Yes	HIPPA Sign Date	
Contact Name	TEST	Phone	

Fastrack Referral Management System allows referral sources, physicians, sales reps, etc to enter new referral and order via the Internet.