



We want you to be prepared!!
Current Agenda Topics for our 2011 User Conference Meeting

Thursday, May 19th, 2011

9:00 a.m. to 9:45 a.m.

General Session - Opening Presentation

10:00 a.m. to 5:00 p.m.

General Workshop Open for questions and access to all Fastrack products

10:00 a.m. to 11:15 a.m.

- Workflow Management and Streamlining Operations - HME Focused - User Led
- **EDI/CEDI/IVANZ – 5010 Impact, updates, how should you test? What should you expect?**
- ZirMed – Presentation

11:30 a.m. to 12:30 p.m.

- Basics of Fastrack - Questions and Answers - User led
- Writing Reports and Data Mining in Fastrack - Topic to be determined
- AR Allegiance – Presentation

1:45 p.m. to 2:45 p.m.

- EMR Considerations - where to store clinical documentation in Fastrack - Open Discussion led by users (assessments, notes, forms, etc.)
- **ICD10 Implementation Update**
- Point of Sale - Options, features, what it takes to open and manage a retail component

3:00 p.m. to 4:00 p.m.

- Reporting and Data Mining - Topics to be determined – BY YOU!
- Warehouse Management - Operational Challenges and Automation - Picking, Packing and Counting
- Billing Strategies in Homecare – Presentation

4:15 p.m. to 5:15 p.m.

- A/R Management Strategies - Open Forum Discussion
- Internet Positioning - How Fastrack can features support this ever growing area of business
- CPAP Dropship - Vendor Presentation

Friday, May 20th, 2011

10:00 a.m. to 5:00 p.m.

General Workshop Open for questions and access to all Fastrack products

10:00 a.m. to 11:30 a.m.

- User Led Topic - Custom Forms Options
- **Home Infusion – are you claiming effectively? Changes and Modifications from NCPDP 5.1 to D.0**
- Workflow Management and Streamlining Operations - HHA and IV Focused - User Led

11:30 a.m. to 1:00 p.m.

- Open Forum - Panel Discussion with the Directors of Fastrack



The following Sessions will require preparation for participation at the conference:

We want you to get the most out of your time while with us at the conference. Therefore we are taking a slightly different approach to the sessions this year. We are asking for input prior to the conference and will be contacting registered participants via email for topic suggestions.

For the optional Training Day, the following classes will be open for topic suggestions:

Table Structures in the Database – Primary changes and Question and Answer Session

We need you to send us the areas you want detailed. For example is it Cost and Revenue information you are trying to extract? Is it Patient Statistics you need? Let us know the primary areas you are trying to link tables and get data out of the Fastrack database and we will guide you!

For the Round Table Sessions scheduled for Thursday and Friday, we will need feedback on topics for discussion in the following areas:

Workflow Management

What areas are bottlenecking for you today and how can Fastrack help to alleviate the problem? What areas of the system are you not using effectively to streamline your operations? Please provide us topics to discuss and areas of the system you want more detail on to assist in this area. Be prepared to ask other users and discuss with them what they have found useful!

Writing Reports and Data Mining in Fastrack

Please bring your unique reports and ideas to this brainstorming discussion regarding the data and how the tables relate to each other. A list of topics will be gathered from you, the participants beforehand, for preparation to discuss. This way you will get the information you need! Look for the email requests for these topics soon!

Internet Positioning

What kinds of things are you struggling with, technologically, in the area of an Internet Presence? Do you want a better patient relationship, with access for your patients to their medical information? Do you need an e-commerce solution? What are you struggling with in this area to get the recognition you need on the World Wide Web?

There will be individual 30 minute Sessions available for sign up for a one on one Trainer Session throughout each day – Thursday and Friday morning. Look for the sign-up sheet at the Front Registration Desk. These will be in a private area. Bring your specific questions and examples of scenarios to walk through and get one on one attention with an experienced Fastrack Trainer!